C G R F
B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 104/2023

In the matter of:

Salahuddin .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Nishat Ahmed Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. MR. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Nishant, Ms. Shweta Chaudhary & Ms. Chavi Rani, On behalf of BYPL

ORDER
Date of Hearing: 04th July, 2023
Date of Order: 14th July, 2023

Attested True Copy
Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Salahuddin against BYPL-KRN.

2. The brief facts of the case giving rise to this grievance are that Mr. Salahuddin, applied for new electricity connection vide request no. 8006109980 at premises no. 80-C-27A/1, GF, Rani Garden, Shastri Nagar, Delhi-51 but respondent rejected his applications for new connection on the pretext of mismatch between applied address and existing meter bill address.

3. OP in its reply briefly stated that the complainant is seeking new electricity connection on ground floor at property bearing no. 80-C-27A/1, Rani Garden, Shastri Nagar, Delhi. The complainant applied for new electricity connections vide application no. 8006109980 and same was rejected as the meter already exists in the building. The building consists of ground plus four floors and already have connection vide CA No. 11188676, in the name of Asfar Ahmed, 297, Jhuggi Rani Garden, Near Geeta Colony, CA No. 35477683, Mr. Asfak Ahmed, 297, SF, Gali No.4, Rani Garden, Shastri Nagar and CA No. 55243574 in name of Munja Khatun 297, FF, Rani Garden, Shastri Nagar.

   Op also stated that applied address is 80-C-27 A/1, Rnai Garden, Shastri Nagar, Delhi whereas as per the existing connections the property is bearing no. 297, Rani Garden, Shastri Nagar, Delhi-51. Complainant has placed on record one registered relinquishment deed dated 28.06.2021 as proof of address and ownership. The complainant is asked to provide back chain of the property as proof that previous address of the property was same as mentioned in the electricity bills of the existing connections.

4. Representative of the complainant rebutted the contentions of the respondent as averred in their reply and submitted that the complainant has placed on record affidavit submitting therein that 15/271Rani Garden and 297 Rani Garden are old plot numbers. Addresses 15/271 Rani Garden and 297 Rani Garden are old plot nos. and 80C-27 A/1 Rani Garden, both are same address. Therefore, OP should release the new connection to the complainant.

5. LR of the OP submitted that without complete property chain submitted by the complainant, they cannot release the new connection to the complainant. The documents placed on record are of address 80C-27 A/1 Rani Garden and at site visit the address comes as 297, Rani Garden, Shastri Nagar, Delhi-31.

6. Heard both the parties and perused the record. From the perusal of evidence placed on record pleadings and after hearing both the parties it is transpired that complainant asked for new connection at property no. 80-C-27 A/1, Rani Garden, Shastri Nagar, but respondent raised objection that there is address mismatch of the applied premises and the meters installed at the premises. The complainant was asked to file complete property chain and legal authenticated documents to ascertain the fact that both the addresses are same but complainant failed to produce any authenticated document on record. Therefore, we are of considered opinion that in absence of authenticated documents like property chain, the new connection cannot be granted to the complainant.

ORDER

The complaint is rejected. The Respondent has rightly rejected the application of the complainant for new connection.

The case is disposed off as above. No order as to the cost. Both the parties should be informed accordingly. Proceedings closed.

(H.S. SOHAL)
MEMBER

(NISHAT A. ALVI)
MEMBER (CRM)

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH)